RuPay Jio Cash Back offer Terms & Conditions

- This is a limited period offer and offer can be withdrawn by Jio and National Payments Corporation of India (NPCI) at any point of time.
- Offer starts from 19th Oct 2019 12.00 Midnight till 17th Nov 2019 entries received 12.00 Midnight
- Offer: 10% cashback upto a maximum of Rs. 25/-
- Only Customers who have not used RuPay in last 120 Days on Jio Web & App will be eligible for the cashback
- Eligible customer would receive cashback in the bank account/card account used for payment in 21 working days from the date of payment.
- Cashback shall be provided to the RuPay Cardholders who have been issued by issuing banks who fulfil the following criteria:
  - Payment done using the RuPay card on Jio web and app;
  - Given that RuPay Card was not used on Jio for payment in the last 120 days;
  - Cash Back of 10% upto Rs. 25/- on payments made using the RuPay card on Jio web and app.
  - Maximum Cashback – 10% or Upto a maximum of INR 25/- (per Card during the offer period)
  - The Offer is restricted for Rs. 25/- as maximum Cashback during the offer period irrespective of the number of transactions at card level & the Customer will not be entitled to avail the Offer again on any subsequent purchase during the same.
  - In order to avail the discount, the total payment needs to be made using a RuPay Debit/Credit/Prepaid card.
  - The Cashback is applicable on a single transaction and payments cannot be clubbed to avail discount.
- Offer is applicable on Jio Retail/Individual Customers only.
- Offer is subject to availability of products at the sole discretion of Jio
- The offer will be valid during the offer period only which will be at the sole discretion of Jio & National Payments Corporation of India (NPCI).
- All Customer Queries/dispute on the offer should be raised within offer Period. For any disputes, the customer needs to furnish a scanned copy of the charge slip and Invoice for the case to be taken for further investigation.
- The decision of Jio & NPCI will be final and binding on all and any correspondence in this regard will not be entertained.
- Jio and NPCI reserve the right at any time, without notice, to add/alter/change/ or vary any or all of these terms and conditions or to replace, entire or in part, this offer by another offer, whether similar to this offer or not, or to withdraw it altogether without any prior intimation whatsoever
- The participation in the offer is entirely voluntary and it is understood, that the participation by the Cardholders shall be deemed to have been made on a voluntary basis.
- In case of all matters relating to the offer including any dispute or discrepancy relating to the offer or eligibility of any Cardholder, NPCI & Jio’s decision shall be final and binding on Cardholders in all respects.
The terms and conditions governing the offer shall be in addition to and not in substitution / derogation to the Primary Terms and Conditions governing the Debit Card /Credit card issued by NPCI member banks.

NPCI only offers discount on purchase of goods and services of the Jio by using RuPay Debit/Credit/Pre Paid and NPCI holds out no warranty or makes no representation about the quality, delivery or otherwise of the goods and services offered/sold by the Jio.

Any dispute or claim regarding the goods and services must be resolved by the Customer with the Jio directly without any reference to NPCI. Additional discount offered by the NPCI is solely for promoting usage of RuPay Debit/Credit/Pre Paid card.

NPCI shall not be liable in any manner whatsoever for any loss/ damage/ claim that may arise out of use or otherwise of any goods/ services availed of by the Card Holder/s under the offer.

NPCI reserves the right to disqualify any cardholder from the benefits of the offer if any fraudulent activity is identified as being carried out for the purpose of availing the benefits under the offer or otherwise by use of the Card.

All taxes, duties, levies or other statutory dues and charges payable in connection with the benefits accruing under the offer shall be borne solely by the cardholder and NPCI & Jio will not be liable in any manner whatsoever for any such taxes, duties, levies or other statutory dues.

The offer is not available wherever prohibited and products/ services for which such programs cannot be offered for any reason whatsoever.

Any person taking the advantage of this offer shall be deemed to have read, understood and accepted these terms and conditions.

Any dispute relating to the offer or the terms and conditions shall be subject to the jurisdiction of the courts in Mumbai only.

Subscription and availing of telecommunication services of Jio are subject to the terms of service of Jio available at www.jio.com.